

# Intensive Care Unit



**ST VINCENT'S  
PRIVATE HOSPITAL**  
NORTHSIDE

A FACILITY OF ST VINCENT'S HEALTH AUSTRALIA

## About our Intensive Care Unit

Our Intensive Care Unit (ICU) is dedicated to caring for those who require close observation and intensive nursing. We admit people who require medical, surgical and coronary care support.

Our ICU Team is an experienced and highly qualified group of health care professionals. Nursing staff are always available to answer any questions you may have.

## Visitor information

Preferred visiting hours are from **9.00am to 1.00pm** and **3.00pm to 8.00pm**.

The rest period is from **1.00pm to 3.00pm**. We encourage visitors to plan visits outside the rest period.

There is a phone positioned on the wall at the ICU entrance. Visitors can use this phone to request access to the Unit.

We encourage only immediate family to visit our ICU. Space within the Unit is restricted by medical equipment and machines, so only two visitors may visit at a time.

During procedural and treatment periods, we will ask visitors to leave the Unit and return at the completion of the treatment.

When there is a large family group, we will ask one family member to act as a spokesperson. This spokesperson will be kept informed, so they can relay updates to their family members.

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### Important reminder

It is very important you wash your hands before and after every visit. We can all play a major role in stopping the spread of infections to our family and friends. Hand hygiene is the single most important factor in reducing hospital-acquired infections.

## Gifts and mementos

We welcome visitors to bring balloons, greeting cards and photos into our ICU. Flowers are not accepted within the space.

## Belongings

Those staying within the ICU are not required to bring belongings other than toiletries, spectacles, hearing aids, dentures, slippers, footwear and medications.

Please speak with our nursing staff so we can assist by answering any questions or concerns.

Contact our ICU Team by calling 07 **3326 3672**.

# St Vincent's Private Hospital Northside

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Phone: 07 3326 3000

Email: [svphn.enquiries@svha.org.au](mailto:svphn.enquiries@svha.org.au)

Website: [www.svphn.org.au](http://www.svphn.org.au)

 @stvincentsprivatehospitalnorthside



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Developed in consultation with our consumers (October 2016)

UNDER THE STEWARDSHIP OF MARY AIKENHEAD MINISTRIES

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